

JOB TITLE	:	HEAD OF DATA MANAGEMENT (D5)
REPORTS TO	:	CHIEF OPERATING OFFICER
BUSINESS UNIT	:	OPERATIONS
LOCATION	:	HEAD OFFICE: PRETORIA
POSITION STATUS	:	PERMANENT

Purpose of the Job

The Head of Data Management will lead the development, implementation and management of the bank's data strategy. This role is accountable for ensuring data integrity, availability, and security while supporting business objectives. The Head of Data Management will work closely with leadership, technology teams and business units to drive data governance, data quality and data architecture initiatives.

Job Responsibilities

Data Strategy Development and Execution

- Develop and implement a comprehensive data management strategy aligned with the bank's business goals.
- Drive the adoption of best practices for data management across the organization.
- Ensure data assets are managed and utilized effectively to support decision-making.

Data Architecture and Infrastructure

- Oversee the design, implementation, and maintenance of the bank's data architecture.
- Collaborate with IT teams to ensure data systems and platforms are scalable, secure, and efficient.
- Evaluate and implement data management technologies and tools.

Data Quality and Integrity

- Lead efforts to ensure data accuracy, completeness, and reliability across the organization.
- Develop and enforce data quality standards and metrics.
- Implement data cleansing and validation processes.

Team Leadership and Development

- Build and manage a high-performing data management team, including data governance, data architecture, data scientists and data quality professionals.
- Provide mentorship, training, and career development opportunities to team members.
- Foster a collaborative and innovative team culture.

Collaboration and Stakeholder Management

- Work closely with business units to understand their data needs and challenges.
- Partner with IT, risk, and compliance teams to ensure data management aligns with broader organizational goals.
- Communicate data management strategies and progress to executive leadership.

Risk Management

- Identify and mitigate risks related to data management, including data breaches and unauthorized access.
- Ensure data management practices align with the bank's risk management framework.

Innovation and Continuous Improvement

- Stay abreast of industry trends and advancements in data management.
- Continuously improve data management practices and processes to enhance efficiency and effectiveness.
- Drive innovation in data usage, including the implementation of advanced analytics and AI-driven insights.

Data Lifecycle management and Metadata management

- Ensure policies, processes and standards exist for data lifecycle management (i.e. Management of data from creation to deletion) and for metadata management
- Ensure metadata is up-to-date and accessible

Master Data Management

- Ensure policies, processes and standards exist for master data management
- Drive the centralization of key data (like customer information and product data) and ensure it is consistent across the bank.

Data Integration

- Ensure that data required to provide BI is combined from different sources to provide a unified view for Analytics team to utilize.
- Focus areas to achieve this include ETL processes, provision of data lakes, APIs and data synchronization between systems.

Qualifications, Experience, Knowledge and understanding of:

- Completed a Post B-Degree in Computer Science, Information Systems, Data Management, Engineering or related field (NQF8)
- Completed or studying towards a master's qualification
- At least 10 years' experience in implementing and managing a data management function
- + 5 years banking or financial industry experience
- Proven track record of developing and implementing data management strategies and governance frameworks.
- Strong understanding of data management tools and technologies (e.g., SQL, ETL processes, data lakes, cloud platforms).
- Knowledge of regulatory requirements related to data management and privacy.
- Proficiency in data analytics and business intelligence tools.
- Strong understanding and experience with data architecture design, data warehousing, and data integration.
- Understanding of business operations and banking industry

Skills and Abilities

- Excellent communication skills, both verbal and written with the ability to present complex technical information to non-technical stakeholders
- Strong project management skills and ability to deliver projects within allocated budget
- Strong strategic thinking and problem-solving skills.
- Strong attention to detail and commitment to data accuracy, quality and integrity
- Build relationships between various stakeholders to foster collaboration
- Ability to manage a team of and data scientists, data quality, BI and data architecture specialists
- Methodical
- Creative or Innovative
- Analytical and strategic thinker
- Self- driven and resilient
- High pressure tolerance

How to Apply

If you wish to apply and meet the requirements, please forward your Curriculum Vitae (CV) to RecruitmentSN@postbank.co.za Please indicate in the subject line the position you are applying for. To view the full position specification, log on to www.postbank.co.za and click on Careers.

Closing Date

11 September 2024

Disclaimers

The South African Postbank SOC Limited is committed to the achievement and maintenance of diversity and equity in employment, especially with regard to race, gender and disability. In compliance with the bank's employment equity plans, first preference will be given to candidates from designated groups. Correspondence will be limited to short listed candidates only.

If you do not hear from the South African Postbank SOC Limited or its Agent within 3 months of this advertisement, please accept that your application has been unsuccessful. The South African Postbank SOC Limited reserves the right not to fill the positions or to re-advertise the positions at any time.

POPIA provides that everyone has the right to privacy and it includes a right to protection against the unlawful collection, retention, dissemination and use of personal information. By applying for employment you consent to the processing of your personal information with Postbank. Your personal information and any attached text or documentation are retained by Postbank for a period in accordance with relevant data legislation.

